MEMORANDUM

TO: Vermont Mental Health Performance Indicator Project

Advisory Group and Interested Parties

FROM: John Pandiani

Bill Bagdon

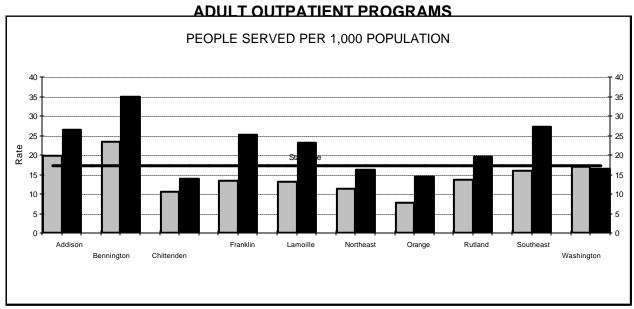
DATE: March 5, 1999

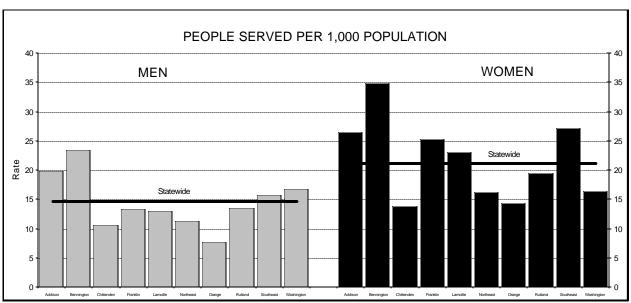
RE: Age, Gender, and Access to Adult Outpatient Services

The Performance Indicator Advisory Group recommended that age and gender specific utilization rates be included in our measures of access to care. The attached pages present age and gender specific utilization rates for Adult Mental Health Outpatient programs in Vermont.

As you will see, access to Adult Mental Health Outpatient services by women is substantially greater than access by men in almost every service area. Washington County, where the utilization rates are about equal, is the sole exception to this rule. Access to Adult Mental Health Outpatient programs is greatest among young adults (aged 20-34), and decreases with increasing age in most service areas. The Bennington, Chittenden, and Franklin service areas are exceptions to this rule in that they serve higher than expected numbers of older adults (65+).

We look forward to your comments and questions at 802-241-2638 or jpandiani@ddmhs.state.vt.us.



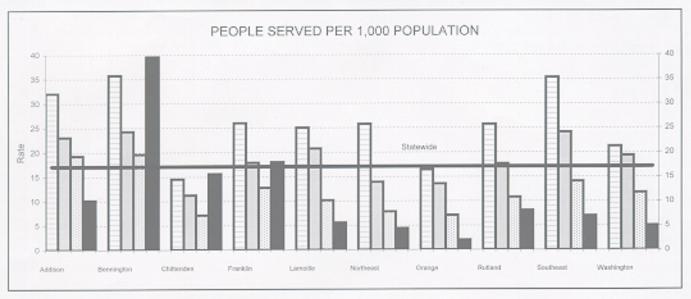


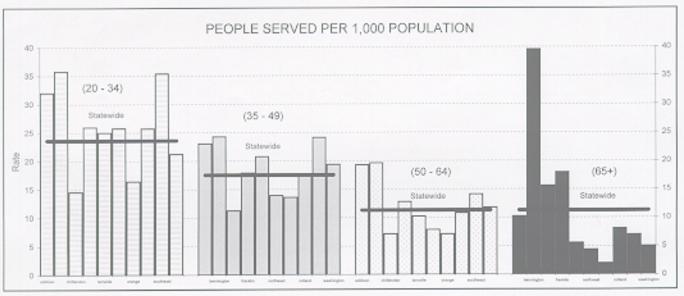
Region/Provider		MEN		WOMEN				
	Population	# Served	Served/1,000 Population	Population	# Served	Served/1,000 Population		
Addison - CSAC	12,588	250	20	12,932	342	26		
Bennington - UCS	12,451	292	23	13,716	479	35		
Chittenden - HCHS	52,108	548	11	55,640	774	14		
Franklin - FGI	17,095	227	13	17,807	449	25		
Lamoille - LCMHS	8,587	112	13	8,731	202	23		
Northeast - NEK	20,675	232	11	21,912	354	16		
Orange - CMC	11,668	90	8	12,022	173	14		
Rutland - RACS	22,152	300	14	23,961	466	19		
Southeast - HCRSSV	32,044	506	16	34,213	931	27		
Washington - WCMHS	20,774	349	17	22,355	368	16		
Statewide Rate	210,143	2,906	14	223,288	4,538	20		

Total people served is based on quarterly service reports submitted by Vermont's community service providers and includes people assigned to Adult Outpatient Programs. Population figures are projections for 1998 based on 1996 estimates published by the Vermont Department of Health. For people served per 1,000 population includes Vermont residents 20 years and older. Individuals served by more than one agency are counted more than once. The statewide rate for all Adult Outpatient clients is 17.

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ADULT OUTPATIENT PROGRAMS UTILIZATION RATES BY AGE, FY 1998





Region/Provider	Population			# served			Served/1,000 Population					
	20-34	35-49	50-64	65+	20-34	35-49	50-64	65+	20-34	35-49	50-64	65+
Addison - CSAC	7,778	9,544	4,468	3,730	249	220	86	38	32	23	19	10
Bennington - UCS	6,764	8,656	5,363	5,384	242	210	105	213	36	24	20	40
Chittenden - HCHS	38,987	37,913	17,966	12,882	567	425	128	201	15	11	7	16
Franklin - FGI	10,442	12,589	6,584	5,287	271	225	84	95	26	18	13	18
Lamoille - LCMHS	5,320	6,168	3,144	2,686	133	128	32	15	25	21	10	6
Northeast -NEK	10,594	15,020	8,532	8,442	273	209	67	37	26	14	8	4
Orange - CMC	6,454	8,555	4,655	4,026	106	116	33	8	16	14	7	2
Rutland -RACS	12,455	15,681	8,801	9,175	320	277	95	74	26	18	11	8
Southeast HCRSSV	16,803	23,904	12,647	12,903	594	576	178	90	35	24	14	7
Washington - WCMHS	11,556	15,728	8,263	7,582	245	304	97	38	21	19	12	5
Statewide Rate	127.153	153,759	80.423	72,098	3,000	2,690	905	809	24	17	11	11

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